



New Age Verification Requirements for Apps

What does the new age verification requirement mean for the Word Club app?

Beginning January 1, 2026, app stores must verify users' ages when accounts are created. To comply with this requirement, the Bee is releasing a new version of its Word Club app (version 3.2.4) on January 1. Word Club will be rated 13+ in both the Apple Store and Google Play Store. When the Word Club app is downloaded from the Apple Store or Google Play Store and a new account is created, our app will check to ensure the person creating the account is 13 years of age or older.

Are there any steps parents should take before creating a Word Club account?

If your device is running iOS (e.g., an iPhone or iPad), enable age range sharing in your iOS settings before creating a new Word Club account:

1. Open **Settings** on your device.
2. Select your name to change your Apple account or tap into **Family** and select which Apple account you want to update.
3. Tap **Apple Account & Password** (Family account) or **Personal Information** (individual account).
4. Tap **Age Range for Apps**.
5. Choose "Ask First" or "Always."

What if parents have questions about the Word Club app?

Parents may contact the Bee's customer support team with questions. If you have not yet created a Word Club account, visit <https://spellingbee.com/contact> to submit a ticket via our website.

If you have a Word Club account, open the app, select **Settings** from the home page, and click the **Contact support** option. Briefly describe your question and click the send arrow. Submitting your inquiry via the app enables our support team to see which device you are using, which operating system you are running, and which version of the app you are using (these details help us assist you with your inquiry).